



www.uvrepairs.com

612-860-3993

Packing and Shipping Requirements for Modules

When shipping a module to MPE, please call our service department at 612-860-3993 and request a **Return Material Authorization (RMA)** number. Please include the RMA number on your shipping label.

Prior to packaging the module for shipment, follow these two procedures to prevent additional costs due to freeze damage and mercury contamination:

1) Drain all liquid possible from the module.

AMS Module Draining

- 1) Put two small Allen wrenches one in each water fitting hole.
- 2) Tip module on its side and lift the exhaust end approx. 3-4 inches until all water has drained out.
- 3) Remove Allen wrenches.
- 4) Pack and ship.

Varidry Module Draining

- 1) Remove four screws holding the water connection plate.
- 2) Pull plate with pipes straight out.
- 3) Tip module on side, drain water.
- 4) Reinstall water fittings.
- 5) Pack and ship.

2) Remove the UV bulb from the module.

Wrap the module in foam or bubble-wrap only and secure in a box.

If you have difficulty removing a bulb or draining the water from a module, please call our service technician for assistance at 612-730-4255.

Return modules freight prepaid to:

Midwest Press Electrical, LLC

RETURNS – RMA # _____

4937 87th Street NE

Monticello, MN 55362

Please follow all procedures above to ensure the module reaches us safely. MPE reserves the right to apply additional charges to your invoice if those procedures were not followed.

- For modules shipped with bulbs, MPE will charge \$500 extra for cleaning and disposal.
- For modules shipped without being drained, additional repair costs will be charged.

Midwest Press Electrical looks forward to providing you with parts and service for all your P2 needs!

Please contact customer service at 612-860-3993 or teri@uvrepairs.com for ordering bulbs or to schedule a module repair or service call!